

Tewantin – Doonella Bridge Shop n Win competition

Noosa Council - Terms and Conditions

Promoter

This competition is conducted by Noosa Shire Council (ABN **97 969 214 121**), PO Box 141 Tewantin, QLD 4558.

Eligibility

- Entry is open to all participants who upload a legitimate shopping docket from the participating businesses during the promotional period.
- Council employees, Tewantin business and their employees are not eligible to enter. Employees means anyone employed by Council or a Tewantin business in a fulltime, part-time or casual. Immediate family members are allowed to enter.
- Participants under 18 years of age must have parent or guardian consent to enter. Proof of consent may be requested.

Promotional period

The competition opens at **9:00am AEST on Friday 28 August 2026** and closes at 11.59pm Sunday 11 October 2026.

How and when to enter

To enter, participants must:

- Shop at a business in Poinciana Avenue Tewantin, Noosa Marina, Shops on Hilton Terrace and Noosa Lakes Resort retailers.
- Provide valid contact details.
- Upload a receipt from a participating store, retailer, service provider or hospitality outlet through the QR code shown on marketing material.

By providing an entry into the competition, the participant has understood that their entry and first name may be published on Council's social media pages and on other promotional and marketing campaigns.

By entering the competition entrants agree and understand that all winning entrants will be contacted by the Promoter to arrange collection of the prize.

The competition is open from Friday 28 August to 11 October 2026. ('Promotional Period').

People can enter as many times as possible during the promotional period with separate receipts from different stores.

Prize draw and winner selection

- Three (3) winners will be selected by random draw using a random number generator applied to eligible entries – one per precinct (Poinciana Ave, Noosa Marina, Hilton Terrace).
- Each winner will receive shopping vouchers to the value of \$500.
- Each \$500 prize can be split into separate vouchers to a limit of three (3) and can be used in any of the three precincts.
- Total prize pool: **\$1500 (including GST)**.
- Winners will be contacted by email or telephone.

Prize collection

Prizes must be collected from the Tewanin customer service desk of Noosa Council once arrangements have been made.

Prizes will not be posted to residential or business addresses.

Publicity

By entering, participants agree that their first name and entry details may be used by Council in promotional materials, including social media, for the purpose of announcing competition winners.

General conditions

- Prizes are not transferable, exchangeable, or redeemable for cash.
- Council reserves the right to verify entrant eligibility and request proof of identity, age, or residency.
- Council may disqualify any entrant who breaches these terms or interferes with the competition process.
- Council reserves the right to amend, suspend, or cancel the competition if circumstances beyond its control affect the fair conduct of the promotion.

Privacy

Personal information collected through this competition will only be used for administering and promoting the competition, including contacting winners and facilitating prize collection. Information will not be sold to third parties. Access to personal information may be requested by contacting Noosa Shire Council.

We use a software company called JotForm who have very strict privacy policies around the information that is collected. Noosa Council receives encrypted details so we are able to contact the winner only.

Encryption

JotForm states that:

- All forms are served over 256-bit SSL encryption.
- Data can be encrypted during transmission.
- Optional form encryption uses RSA 2048 encryption.
- Data is protected both in transit and at rest.

Liability

To the extent permitted by law, Noosa Council is not responsible for any loss, damage, injury, or expense arising from participation in the competition or acceptance and use of a prize, except where liability cannot be excluded by law.

Nothing in these Terms and Conditions limit, exclude or modify or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act 2010, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the State and Territories of Australia ("Non-Excludable Guarantees"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the competition. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way from entry into the promotion including but not limited to: (a) any theft, unauthorised access or third party interference; (b) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (c) any variation in prize value to that stated in these Terms and Conditions; (d) any tax liability incurred by a winner or Entrant; or (e) use of a prize. Participation into the promotion is therefore at the participants risk with liability waived against the Promoter and its officer, employees, contractors and agents for any injury, illness, death or adverse changes in state of health (whether permanent or temporary), arising directly or indirectly from use of facilities or other services provided, whether supervised or not by Noosa Council staff.

Acceptance of Terms

Participation in the competition constitutes acceptance of these Terms and Conditions.