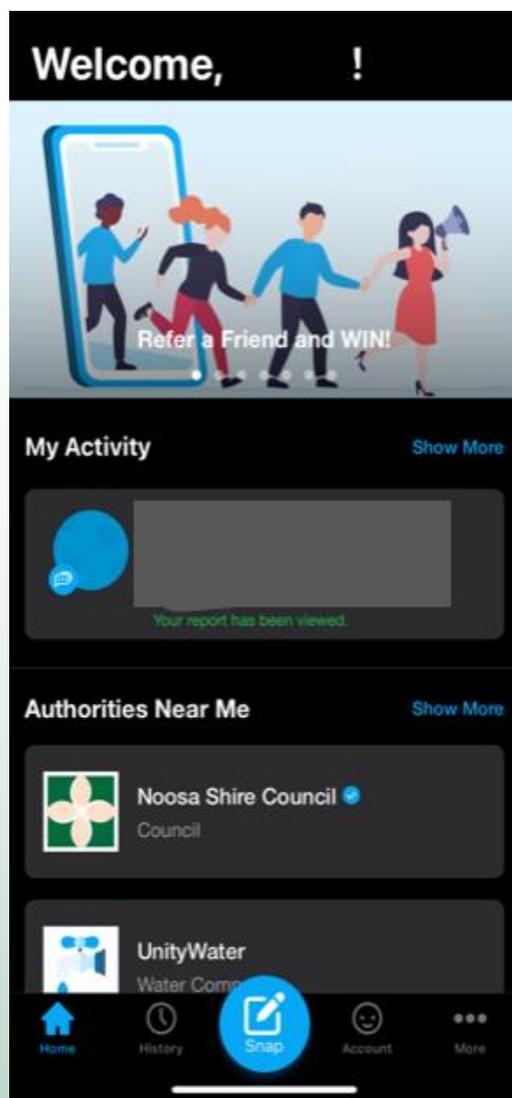


How to use the Snap Send Solve app

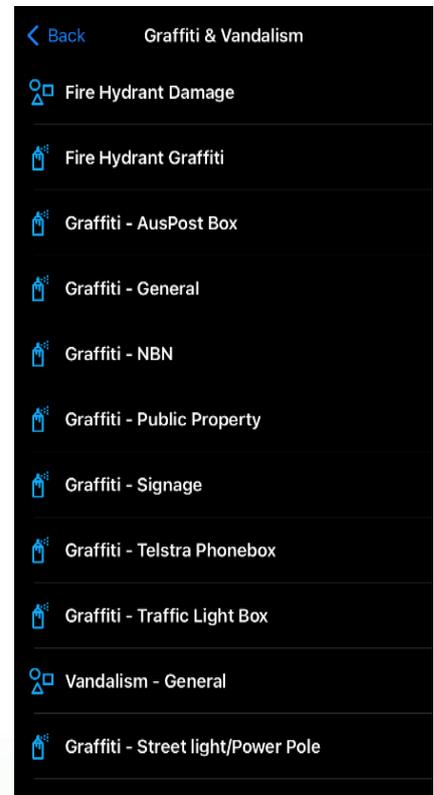
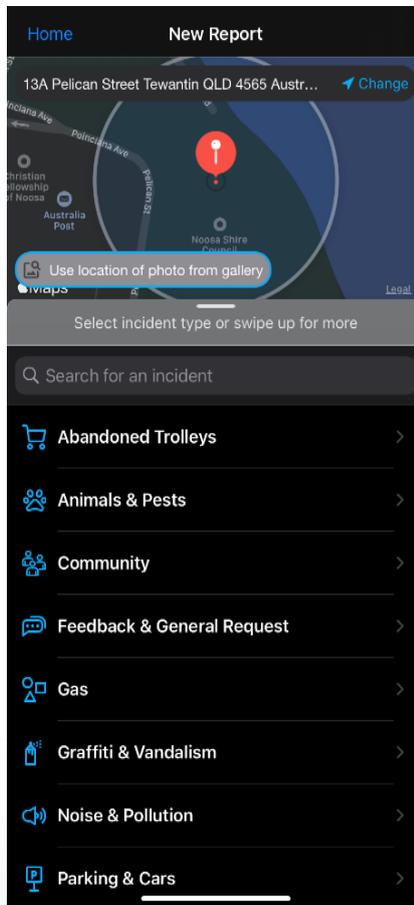
1. Download the Snap Send Solve app from for free from the App Store or Google Play



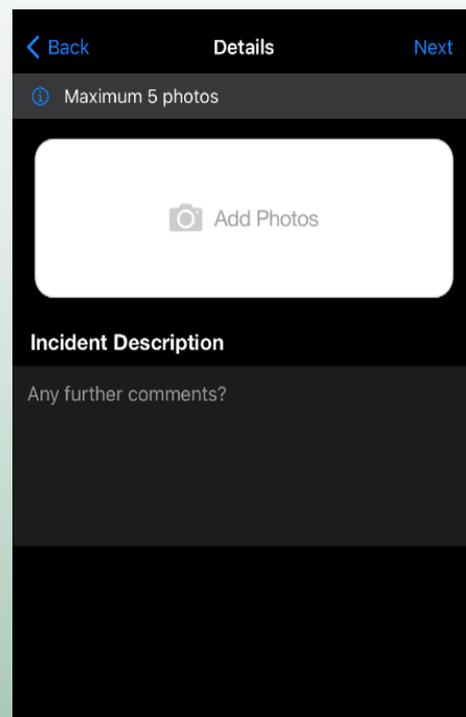
2. Using the Snap Send Solve app, press the Snap button to log a report.



- The location will auto populate with your current location, to edit this select change. Select the relevant incident type from the list available, a subcategory may display. Press NEXT

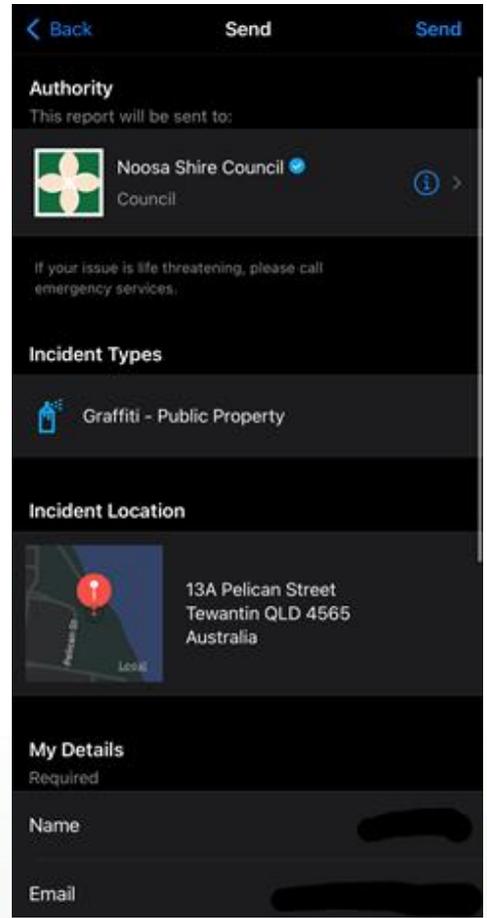


- Click add photo to attach a photo of the incident. Enter any additional information in the incident description box. Press NEXT.





- 5. The Authority field auto populates with the responsible authorities' details. Confirm the incident and location. Update your details. Press SEND.



- 6. A confirmation that the incident has been lodged will display. A confirmation email will be sent to the email address provided in the previous customer details screen.

