## How to use the Snap Send Solve app

 Download the Snap Send Solve app from for free from the App Store or Google Play

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2. Using the Snap Send Solve app, press the Snap button to log a report.



NOOSA COUNCIL ABN: 97 969 214 121

PO Box 141 TEWANTIN QLD 4565 P. (07) 5329 6500 F. (07) 5329 6501 mail@noosa.qld.gov.au www.noosa.qld.gov.au NOOSA COUNCIL

3. The location will auto populate with your current location, to edit this select change. Select the relevant incident type from the list available, a subcategory may display. Press NEXT



<b>&lt;</b> в	ack Graffiti & Vandalism
°⊓ 2	Fire Hydrant Damage
<b>Å</b>	Fire Hydrant Graffiti
<u>م</u>	Graffiti - AusPost Box
Ċ	Graffiti - General
Ċ	Graffiti - NBN
Ċ	Graffiti - Public Property
<b>1</b>	Graffiti - Signage
Ċ	Graffiti - Telstra Phonebox
<b>*</b> **	Graffiti - Traffic Light Box
20	Vandalism - General
<b>*</b> **	Graffiti - Street light/Power Pole

 Click add photo to attach a photo of the incident. Enter any additional information in the incident description box. Press NEXT.



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 The Authority field auto populates with the responsible authorities' details. Confirm the incident and location. Update your details. Press SEND.



6. A confirmation that the incident has been lodged will display. A confirmation email will be sent to the email address provided in the previous customer details screen.



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