# Formal Complaint

**Dog Noise Nuisance Statement Form – Complaint Information**

I, ……………………………….............................................................................................................................................(full name) of ……………….....................................................................................................................................................………………….(address)

in the State of Queensland, declare that I wish to lodge a formal complaint with Noosa Shire Council in relation to a barking dog noise nuisance. The details of the nuisance are set out below and are true and correct in all respects to the best of my knowledge.

|  |
| --- |
| **Required information – please provide as much detail as possible** |
| Dog details (number of dogs, breed, colouring, name etc.). |
|  |
| Address where dog is kept. |
|  |
| Can you identify where the dog is normally kept within the property (ie inside house/ front or back yard)? |
|  |
| Times of the day or night the barking dog noise nuisance is occurring. (Must be specific dates and times) |
|  |
| Frequency and duration of the barking dog noise nuisance at those times. |
|  |
| Can you see the dog barking? (if not, how can you confirm the offending dog) |
|  |
| Are the owners’ home when the barking occurs and what may be causing the barking? |
|  |
| How long has it been a problem? |
|  |
| Do you believe the owners take any action when the dog barks and if so how? |
|  |
| Details of how the barking dog noise nuisance is unreasonably disrupting the amenity and enjoyment of your premises |
|  |
| Details of any steps you have already taken to address the issue with the owner of the barking dog. (Please attach any relevant correspondence including the date, times and how often you have spoken to the dog owner). |
|  |
| Provide any further evidence you wish Council to consider in relation to your complaint. |
|  |

*Please attach any diagrams or photographs to illustrate the general location of the barking dog in relation to your residence.*

By lodging this formal complaint with Noosa Shire Council I acknowledge:

1. I may be requested to submit audio/ visual evidence to Noosa Shire Council to substantiate any complaint for this matter to be progressed further. This evidence must be of an unprovoked nature.
2. I am aware that without the submission of audio/ visual evidence of a suitable quality to substantiate my complaint, Council may not be in a position to take action against the owner of the subject animal.
3. I understand I may be requested to gather community support in the form of the Neighbourhood Noise Nuisance Support Survey Form.
4. Council may also conduct a survey of other residents in the neighbourhood to corroborate my complaint. In the event that my complaint is not corroborated by an independent party residing in the neighbourhood or by a Council Officer conducting surveillance of the area, Council may not be in a position to take further action in relation to the matter.

v) I am prepared to act as a witness in any legal action instigated by Noosa Shire Council against the owner of the subject animal. I am prepared to attend a Magistrate Court to do so.

Signature: ............................................................................................................................ Date: ..............................................................

Address: ……………………………………………………………………………………………………………………………………………………………..

Contact Telephone Number: …………………………………………….................…….………….……………………………...………………….

Email: ……………………………………………..……...........................................................................................................……………..…………