Scam prevention

Important information to protect your business or organisation
$489.7 million
2018 combined financial losses to scams as reported to Scamwatch, ACORN and other government agencies

$107 million
Amount reported lost to Scamwatch
177 516 reports to Scamwatch

2017
$90.9 m
2018
$107 m

↑ 18% since 2017
Average loss: $5997

Top contact methods by reports

- **46.9%** Phone
  - 83 247 reports
  - $30.3 million reported lost

- **23.2%** Email
  - 41 170 reports
  - $25.3 million reported lost

- **14.4%** Text message
  - 25 595 reports
  - $2.1 million reported lost

- **3.8%** Social media
  - 6828 reports
  - $15.7 million reported lost
# Scams that may target your organisation

<table>
<thead>
<tr>
<th>False billing scams</th>
<th>Overpayment scams</th>
<th>Malware or ransomware</th>
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<tbody>
<tr>
<td>fake invoices for directory listings, advertising, domain name renewals or office supplies</td>
<td>request to refund an ‘accidental overpayment’ to your organisation</td>
<td>malicious software that tracks your activities and/or demands a ransom to access your own files</td>
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<td>Scams that may target your organisation</td>
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<td><strong>Whaling or spear-phishing</strong></td>
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<td>attempts to access your confidential information for fraudulent purposes</td>
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<td><strong>Online shopping scams</strong></td>
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<td>fake retailer websites and/or fake listings on legitimate online ‘classified’ sites</td>
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<td><strong>Investment scams</strong></td>
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<tr>
<td>offers to join an ‘investment opportunity’ that does not exist and/or over-promises on potential returns</td>
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Reporting and staying up to date

www.scamwatch.gov.au
Simple ways to protect your organisation

- Clear processes for processing payments
- Orderly and organised records
- Vigilance with unusual requests
- Up-to-date digital security processes
Information for not for profit groups

Associations, charities and not for profits

Incorporated associations
- Set up an incorporated association
- After you incorporate an association
- Incorporated associations forms and fees
- Running an incorporated association
- More...

Charities and fundraising
- Starting an appeal for fundraising support
- Running an appeal for fundraising support
- Charity and fundraising forms and fees
- Making changes to a charity
- More...

Cooperatives
- What is a cooperative?
- Registering a cooperative
- Cooperative forms and fees
- Run a cooperative
- More...

Limited partnerships
- Limited liability partnership
- Incorporated limited partnership
- Limited partnership forms and fees
- Register a limited partnership
- More...

Do it online
Some Fair Trading services are now online.
Unincorporated associations can:
- apply to become incorporated.
Incorporated associations can:
- lodge an annual return
- order a certificate
- request an extract
- request a search.
Charities and community purpose organisations can:
- lodge an annual return
- order a certificate
- request a search.
Anyone can:
- order a certificate
- request a search
- request an extract.
Improve safety and fairness for businesses and consumers in Queensland.
Stay in touch to learn more…

www.qld.gov.au/fairtrading

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